

Designed and documented for the:
U.S. Department of Labor
Employment & Training Administration
Office of Workforce Security
Division of Foreign Labor Certification

LCA Online System User Guide

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GETTING STARTED WITH THE LCA ONLINE SYSTEM

Introduction

The Labor Condition Application (LCA) Online System Web site was developed for the Department of Labor (DOL), Employment and Training Administration (ETA), Office of Workforce Security (OWS), Division of Foreign Labor Certification (DFLC). It allows employers and their representatives (attorneys/agents) to submit new LCAs and to view and reuse pending LCAs. The Web-based system also provides a search function, hyperlinks to a number of important resources.

This *User Guide*, designed for employers and attorneys/agents, describes the fundamentals of the Web-based LCA, including logging in, navigating system pages, and performing tasks common across the system, such as submitting an online application for certification.

Document Conventions

The following conventions are used in this *User Guide*:

ITEM	CONVENTION	EXAMPLE	
Buttons and tabs	Graphic representation	Save SEARCH LCA SUBMIT COMMENT	
Hyperlink	Color text and <u>underlined</u>	edit, resolution	
Page and field names	Bold type List Users page, Date Submitted fie		
Data that you enter by typing on your keyboard	Courier New font	Password "Processed Other Wage Source Needs to be E-mailed."	
System messages	"In quotation marks" and bold type		

Acronyms

The following acronyms are used in this *User Guide*:

ACRONYM	DEFINITION
DFLC	Division of Foreign Labor Certification
DOL	Department of Labor
ETA	Employment and Training Administration
LCA	Labor Condition Application (Form ETA 9035E)
LCA Online System	Labor Condition Application Online System Web site
OWS	Office of Workforce Security

User Types

There are three types of users who are allowed to submit online applications:

- Registered users (Employers),
- Registered users (Attorneys/Agents), and
- Non-registered users.

The LCA Online System for foreign labor certification offers a registration feature for frequent users. This feature ensures that less time and effort is required when you wish to enter multiple LCAs, because the employer information entered at registration is stored in a profile used to pre-populate key fields. This feature is also very helpful in instances where you need to view or print previously submitted LCAs that have not been certified or denied. If you register as an Attorney/Agent, you can manage multiple employers using the LCA system.

Infrequent users who would like to submit only one LCA are not required to register. Once you have submitted your data, you will be immediately notified whether your LCA has been certified, denied, or is pending wage source review. This decision is based on the information that you entered. If certified, you will be required to print, sign, and date the LCA, then send a copy of the signed LCA to the Immigration and Naturalization Service (INS) to obtain a visa petition.

Benefits of the LCA Online System

The benefits of using the LCA Online System include:

- Faster application processing time
- Immediate certification or denial
- Ease of use
- Posting, viewing, and updating profile information
- Tracking and viewing the status of submitted applications
- Displaying copies of accepted LCAs by case number
- Electronic notification of LCA status
- Re-submission of certified/denied LCAs after correction (Registered Users only)
- Immediate notification of errors in your LCA
- Ability to save a copy of the LCA to your hard drive, network drive, or disk
- Ability to place an LCA on hold status (Registered Users only)
- Ability to email a saved LCA to the others within the company, to a client, or to a remote location.

System Requirements

Use of the LCA Online System requires the following:

- Internet access
- Web browser (Internet Explorer 4.x or higher, Netscape 4.7 or higher)
- Adobe® Acrobat Reader 4.0 or higher

ACCESSING THE SYSTEM

There are three ways to access the LCA Online System:

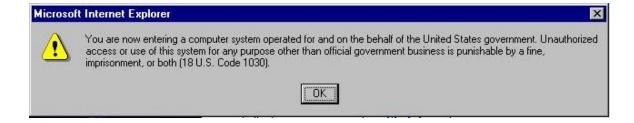
- As a Non-registered user,
- As a first time Registrant, or
- As a Registered user.

To gain authorized access to the LCA Online System as a registered user, you must have created a unique login ID. Registered users have access to all of the rich features of the LCA Online System (see the "Benefits of the LCA Online System" section on p. 5).

However, if you are an infrequent user of the system, you can access the system to submit an LCA without registering. Both cases are discussed in the following section.

Accessing the System as a Non-Registered User

- 1. From your desktop, start Internet Explorer or Netscape.
- Type in the following Address for Internet Explorer or Location for Netscape:
 http://www.lca.doleta.gov/ and press Enter on your keyboard. An alert message is displayed. Read the message and click OK.



The LCA Online System Home page is displayed.

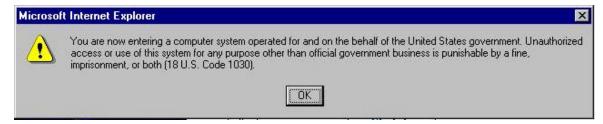


3. Click Apply now, without registering.

The Electronic Filing of Labor Condition Applications for the H-1B Nonimmigrant Visa Program page is displayed. Follow the instructions provided in Chapter 8 (Submitting an LCA), p. 42, of this *User Guide* to submit an LCA.

Registering as a System User

- 1. From your desktop, start Internet Explorer or Netscape.
- Type in the following Address for Internet Explorer or Location for Netscape: http://www.lca.doleta.gov/ and press Enter on your keyboard. An alert message is displayed. Read the message and click OK.



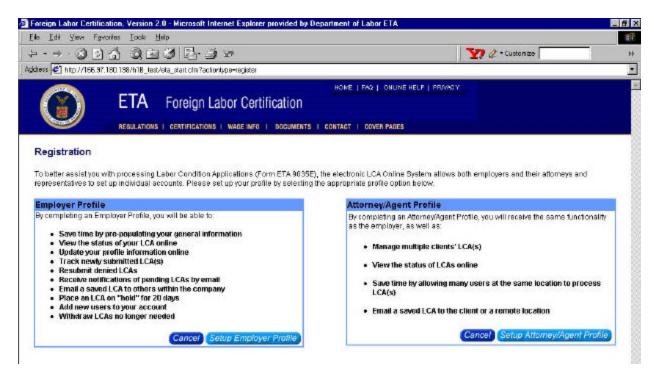
The LCA Online System Home page is displayed.



3. Click Become a registered user.

The **Registration** page is displayed.

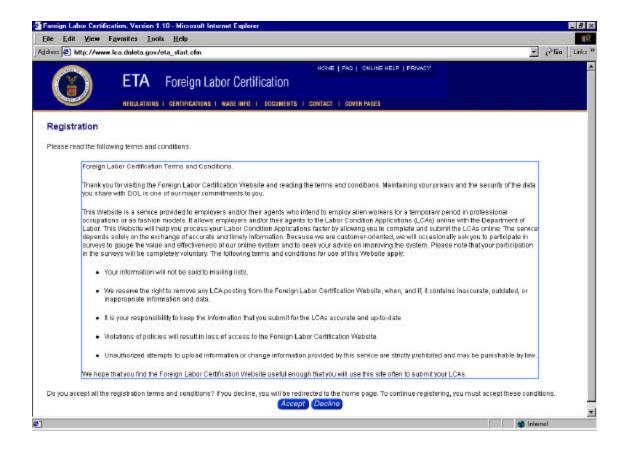
Register



Employer

1. If you are registering as an Employer, click Setup Employer Profile. (If you are registering as an Attorney/Agent, skip to the next subsection titled Attorney/Agent). The Registration page is displayed.

Note: As a Registered Employer, you are allowed to enter your employer data for easier LCA submission, view the status of LCAs online, update your employer data online, hold LCAs without submitting for up to 20 days, and track newly submitted LCAs.



- 2. Carefully read the terms and conditions provided on the **Registration** page. You can scroll through the text using the down arrow located in the scrollbar to the right of the text.
- 3. Click Accept to accept the terms and conditions, or Decline to quit the procedure without registering. If you click Accept, the Welcome New Employer page is displayed.

User Profile	
First Name:	*
Last Name:	*
Phone:	* - ext:
Fax:	
Email:	We respect your privacy and will keep your email address confidential. The email address is needed to send your username/password in the event you forget them.
Username:	*
Password:	* *Confirm Password:
	Providing a unique username and password will be the "key" to accessing the LCA Online System. Username and Password must be 8-15 characters long. Username cannot contain special characters. Password must contain at least a number and a special character.
Employer Busine	ss Identification
EIN Number:	*
Full Legal Name:	*
Address:	*
City:	* *State:
Zip/Postal Code:	*
Phone Number:	* ext:
Employer Contact	t (Optional)
	Providing this information will allow the System to automatically pre-fill Section
	H - Contact Information in the Online LCA.
First Name:	
Last Name:	
Phone Number:	ext:
	Submit Cancel

- 4. Fill in the **User Profile**, **Employer Business Identification**, and **Employer Contact (Optional)** sections on the **Welcome New Employer** page. Required fields are marked with an asterisk (*).
- 5. Click Submit. The LCA Online System User Home page is displayed indicating "You are now a registered user of the LCA Online System."

6. Follow the instructions in the next section of this *User Guide* (Accessing the System as a Registered User) to log in and use the LCA Online System.

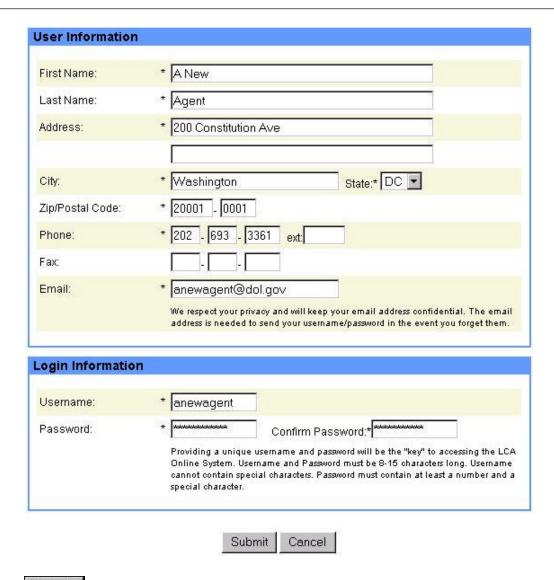
Attorney/Agent

1. If you are registering as an Attorney/Agent, click Setup Attorney/Agent Profile. The Registration page is displayed.

Note: As a Registered Attorney/Agent, you are allowed to manage multiple clients' LCAs online, view the status of employers' LCA online, hold LCAs without submitting for up to 20 days, and allow multiple users at the same location to process LCAs for clients.



- 2. Carefully read the terms and conditions provided on the **Registration** page. You can scroll through the text using the down arrow located in the scrollbar to the right of the text.
- 3. Click Accept to accept the terms and conditions, or Decline to quit the procedure without registering. If you click Accept, a blank Welcome New Attorney/Agent page is displayed.
- 4. Fill in the **My Information** and **Login Account** sections on the **Welcome New Attorney/Agent** page. Required fields are marked with an asterisk (*).



5. Click Submit to process your profile. The LCA Online System User Home page is displayed indicating "You are now a registered user of the LCA Online System."

Accessing the System as a Registered User

- 1. From your desktop, start Internet Explorer, Netscape, or other browser.
- Type in the following Address for Internet Explorer or Location for Netscape: http://www.lca.doleta.gov/ and press Enter on your keyboard. An alert message is displayed. Read the message and click OK. The LCA Online System Home page is displayed.



3. Type your username in the **Username** field. Your username must be 8-15 characters, and special characters (*, %, @), &, etc.) are not allowed.



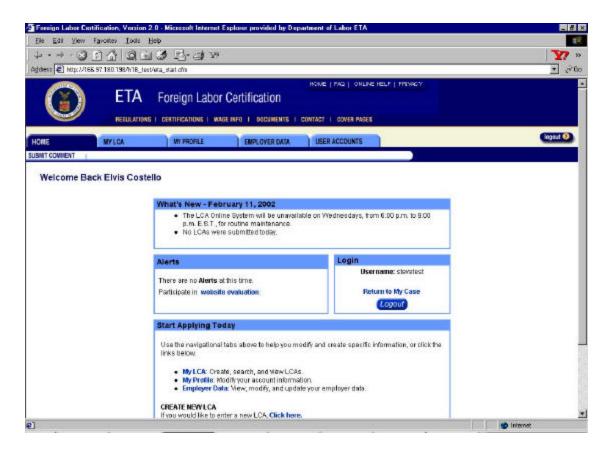
- 4. Type your password in the **Password** field. Your password must be 8-15 characters, and contain one special character (*, %, @), &, etc.) and at least one numeral (0-9).
- 5. Click LOGIN

Note: If you are unsuccessful at logging into your account, the system will allow you another login attempt, until you have made **three** unsuccessful attempts. After that time, your account will be disabled, and you will have to send an email to LCAHelp@doleta.gov asking to re-activate your account.

Once you have successfully logged in, the system displays the **LCA Online System User Home** page. This page contains important information such as news and system alerts. It is important that you read these messages since they may notify you of actions you are required to take, or warn you about upcoming system changes or maintenance issues.

Note: When you login to the **LCA Online System** you cannot use another Web browser to log into the same account at the same time. You can only have one session with your account displayed at any given time.

Depending on your registration level (Employer or Attorney/Agent), the **LCA Online System User Home** page displays options giving you access to certain features and functions of the LCA Online System.



Forgot Your Username/Password?

If you forget your username or password, you can request this information via email.

1. With the **LCA Online System Home** page displayed in your Web browser,



- 2. Enter your username and email address, then click Continue. An email response will be sent to you automatically containing your username and password. When you receive the login information, we recommend that you memorize it and delete the email.
- 3. Press <u>Click here</u> at the top of the **Forgot Username/Password?** page to return to the **LCA Online System Home** page.

Tip: To add an additional level of security, we recommend that you change your password every 120 days.

Logging Out of the System

To ensure system security, it is important that you log out of the system when you are not using it. When you have finished using the system, you must completely log out. If you leave the system idle for 15 minutes, you will be automatically logged out of the system. In that case, you must log back in when you are ready to continue.

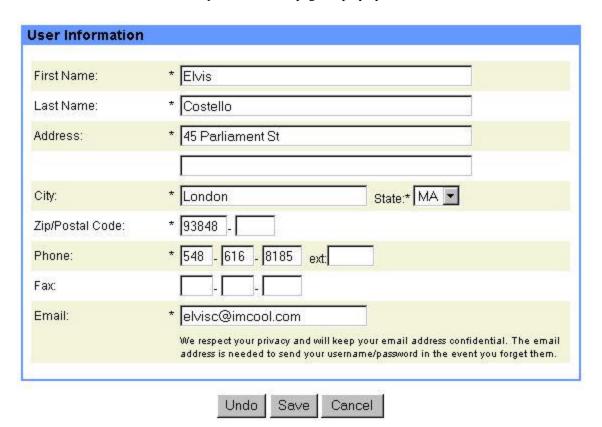
To log out, click at the top of the screen or Logout in the Login box on the LCA Online System User Home page. The system returns you the LCA Online System Home page and displays a message that you have successfully logged out.

MANAGING YOUR PROFILE

When you register on the LCA Online System, you enter specific profile information such as your full name, address, email, fax contact information, and so on. As a registered user, you have the ability to view and/or modify your user and login information.

Viewing and Editing Your User Information

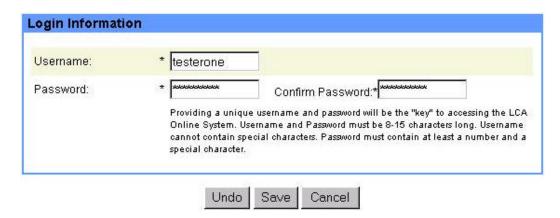
- 1. If you are not logged in, follow the instructions provided in Chapter 2 (<u>Accessing the System as a Registered User</u>), p. 13, of this *User Guide*, then proceed to step 2. If you are logged in, proceed to step 2.
- 2. Select the MY PROFILE tab.
- 3. Click USER INFORMATION . The My Information page displays your user information.



- 4. To modify your user information, place the cursor in the field that you want to change and overwrite the information currently displayed in the field. Make sure to space over any additional characters.
- 5. Click Save to save any changes you made, Undo to erase any unsaved changes and start over, or Cancel to exit the **My Information** page without saving your changes.

Viewing and Editing Your Login Information

- 1. If you are not logged in, follow the instructions provided in Chapter 2 (<u>Accessing the System as a Registered User</u>), p. 13, of this *User Guide*, then proceed to step 2. If you are logged in, proceed to step 2.
- 2. Select the MY PROFILE tab.
- 3. Click _____. The **Login Account** page is displayed. The **Username** field is auto-populated with your username.



- 4. To change your password, click in the **Password** field and type a new password. Your password must be 8-15 characters and contain one special character (*, %, @), &, etc.) and at least one numeral (0-9).
- 5. Click in the **Confirm Password** field, and type the same password again. Be sure to type the password exactly as you typed it in the previous field. Otherwise, you will receive an error message that your password does not match the **Confirm Password** entry.

Note: To maintain system security, we recommend that you change your password at least every 120 days

6. Click Save to save any changes you made, Undo to erase any unsaved changes and start over, or Cancel to exit the **Login Information** page without saving your changes.

MANAGING USER ACCOUNTS (ATTORNEY/AGENTS ONLY)

The agents or attorneys of employers can create and manage user accounts for other attorneys or employees. This feature is useful if an agent or law firm employs several people to work on visa issues and needs several accounts to access employers' LCA records online.

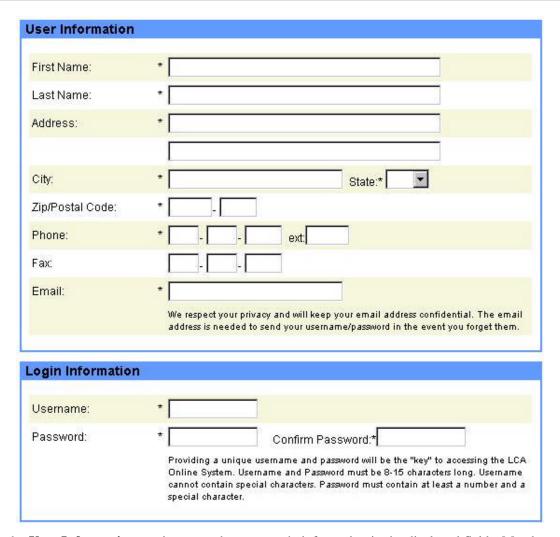
Adding a User

- 1. If you are not logged in, follow the instructions provided in Chapter 2 (<u>Accessing the System as a Registered User</u>), p. 13, of this *User Guide*, then proceed to step 2. If you are logged in, proceed to step 2.
- 2. Select the USER ACCOUNTS tab. The User Access List page is displayed.

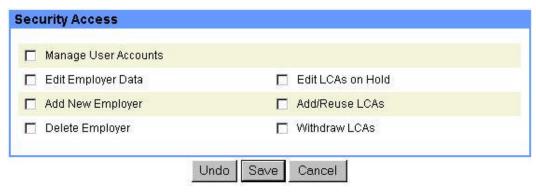
Note: If you have not activated the user account feature, click the Activate User Account button in the middle of the page. Select to return to the User Access List.



3. Select Add New User . The **User Information** edit page is displayed.



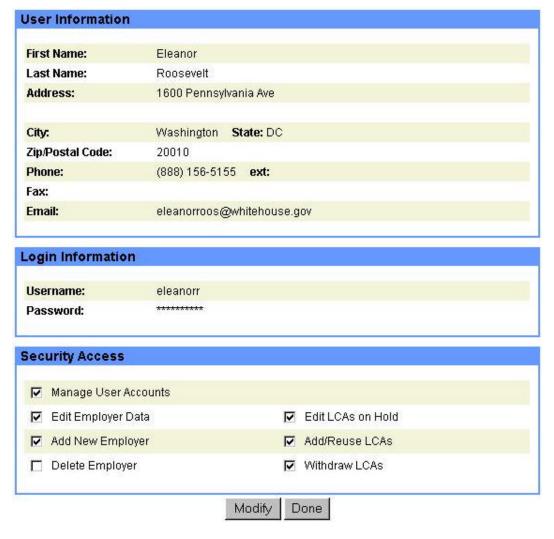
- 4. In the **User Information** section, type the new user's information in the displayed fields. Mandatory fields are indicated with an asterisk (*).
- 5. In the **Login Information** section, type the new user's username and password. Both must be 8-15 characters, and the password must contain one special character (*, %, @, &, etc.) and at least one numeral (0-9).
- 6. In the **Security Access** section, click the box(es) next to the access level(s) you want the user to be given.



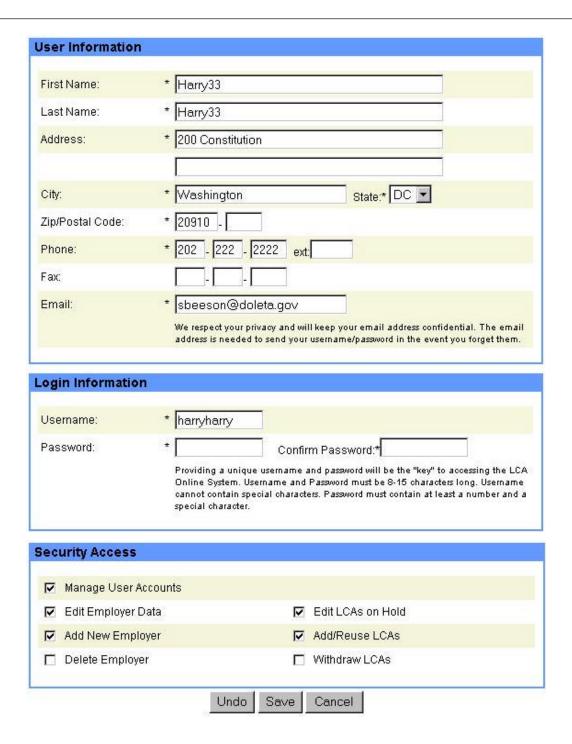
7. Click Save to save any changes you made, Undo to erase any unsaved changes and start over, or Cancel to exit the **User Information** page without saving your changes.

Viewing, Editing, and Deleting User Accounts

4. In the **User Access List** table, select **view** next to a user name to display the user's information for review. The **User Information** view-only page is displayed.



- 2. Select Modify if you want to edit the displayed information. Select Done to return to the User Access List.
- 3. In the **User Access List** table, select edit next to a user name to display the user's information for editing. The **User Information** edit page is displayed.



- 4. Edit the fields you want to change and overwrite (or check/uncheck) the information currently in the field. Make sure to space over any additional characters.
- 5. Click Save to save any changes you made, Undo to erase any unsaved changes and start over, or Cancel to exit the **Employer Data** page without saving your changes.

6. To delete a user account (other than your own), check the box next to the user's name in the **User**Access List and select

Delete. The user information is removed from public access but will remain in the DOL database. You may also delete multiple user accounts by checking the box next to each user listed, and selecting the **Delete** button.

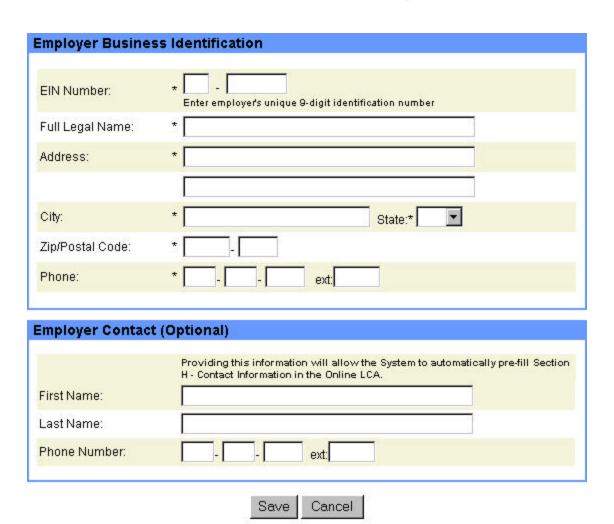
Delete					
User Access List					
☐ edit view	Eleanor Roosevelt				
edit view	Elvis Costello				
	Add New User				

MANAGING EMPLOYER INFORMATION

Registered users can add new employer information, and view and/or edit the employer's business identification and contact information. Required fields are marked with an asterisk (*).

Adding a New Employer (Attorney/Agents Only)

- 1. If you are not logged in, follow the instructions provided in Chapter 2 (<u>Accessing the System as a Registered User</u>), p. 13, of this *User Guide*, then proceed to step 2. If you are logged in, proceed to step 2.
- 2. Select the vou added. EMPLOYER DATA tab. The Employer Data page displays the most recent employer that
- 3. Click the ADD NEW EMPLOYER tab. The fields on the Employer Data page are cleared.



- 4. In the **Employer Business Identification** section, type the employer's information in the displayed fields. Mandatory fields are indicated with an asterisk (*).
- 5. (Optional.) In the **Employer Contact** section, type the employer's contact information in the displayed fields.
- 6. Click Save to save the employer data in the LCA Online System.

Searching, Viewing and Updating Employer Data (Attorney/Agents Only)

- 1. If you are not logged in, follow the instructions provided in Chapter 2 (<u>Accessing the System as a Registered User</u>), p. 13, of this *User Guide*, then proceed to step 2. If you are logged in, proceed to step 2.
- 2. Select the EMPLOYER DATA tab. The Search for Employer(s) page is displayed by default if you have already entered and saved employer data for multiple employers.

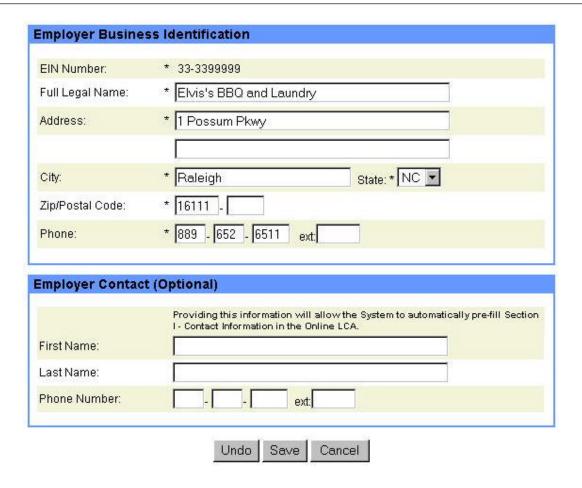
Note: If the Search for Employer(s) page is not displayed, click the tab.



- 3. To narrow the list of displayed employers, enter search criteria data in the **Search For Employer(s)** page's fields, then select Search. The Search Results list re-displays a new list of employers.
 - To search by Employer ID Number (EIN), enter the entire 9-digit number in the **EIN** field.
 - To search by Employer Name, enter the full or partial name of the employer in the Employer Name field.



- 5. To sort the search results, click the column headers, i.e. Name, EIN, City, State and Phone.
- 6. Select view next to an employer's name in the list to display the employer's information for review. The **Employer Data** view-only window is displayed. Click if you want to edit the displayed information.
- 7. Select edit next to an employer's name in the list to display the employer's information for editing. The Employer Data page is displayed.

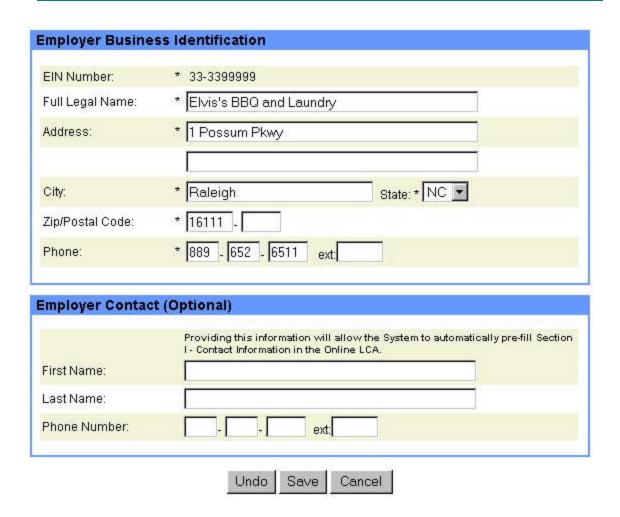


- 8. Place the cursor in the field you want to change and overwrite the information currently in the field. Make sure to space over any additional characters.
- 9. Click Save to save any changes you made, Undo to erase any unsaved changes and start over, or Cancel to exit the **Employer Data** page without saving your changes.
- 10. To delete an employer from your **Employer Data**, check the box next to the employer's name in the **Delete** column and select . The employer data is removed from public access but will remain in the DOL database.

Viewing and Editing Employer Data (Employers Only)

- 1. If you are not logged in, follow the instructions provided in Chapter 2 (<u>Accessing the System as a Registered User</u>), p.13, of this *User Guide*, then proceed to step 2. If you are logged in, proceed to step 2.
- 2. Select the **EMPLOYER DATA** tab. The **Employer Data** page is displayed.

Note: If you are already registered as an Employer, the fields on the Employer Data page will be displayed, automatically populated with the profile data you entered.



- 11. Place the cursor in the field you want to change and overwrite the information currently in the field. Make sure to space over any additional characters.
- 12. Click save to save any changes you made, Undo to erase any unsaved changes and start over, or Cancel to exit the **Employer Data** page without saving your changes.

ADDING, SEARCHING, AND UPDATING LCAS

The LCA Online System allows you to easily add new LCAs or locate and retrieve existing LCAs for viewing, printing, and reusing. You can locate a specific LCA by entering the unique ETA Case Number assigned to it by the system, or you can search LCAs by entering search criteria on the **Search For LCAs** page and generating a Search Results list.

Adding a New LCA

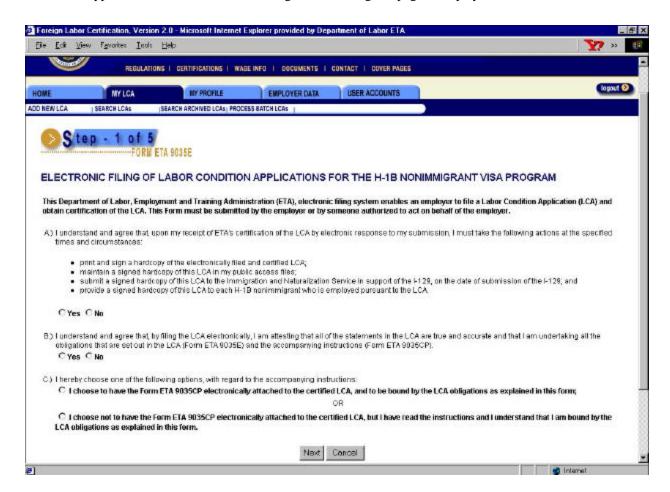
- 1. If you are not logged in, follow the instructions provided in Chapter 2 (<u>Accessing the System as a Registered User</u>), p.13, of this *User Guide*, then proceed to step 2. If you are logged in, proceed to step 2.
- 2. Select the MYLCA tab. The **Search LCAs** page is displayed by default.
- 3. Click ADD NEW LCA

Note: If you are an attorney/agent and have not yet created an Employer record, a message is displayed directing you to do so now. Follow the instructions provided in the "Add an Employer" section of this *User Guide*, then proceed to step 4.

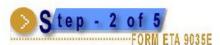
- If you are an attorney/agent and you have created *only one* employer record, the first page of the Form ETA 9035E, Step 1 of 5 Electronic Filing of Labor Condition Applications for the H-1B Nonimmigrant Visa Program page is displayed.
- If you are an attorney/agent and you have created multiple employer records, you will be given the choice of employers for whom to submit an LCA. Select the apply hyperlink to submit an LCA associated with the selected employer.



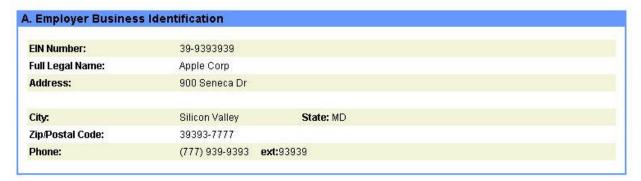
• If you are an employer, the first page of the Form ETA 9035E, Step 1 of 5 - Electronic Filing of Labor Condition Applications for the H-1B Nonimmigrant Visa Program page is displayed.



- 4. Read each section and complete the **Electronic Filing of Labor Condition Applications for the H-1B Nonimmigrant Visa Program** page by selecting the appropriate radio response buttons.
- 5. Click Next. The second page of the **Form ETA 9035E**, **Step 2 of 5**, is displayed. If you are a registered user, then Section A, *Employer Business Identification*, is pre-populated with your employer data.



Please enter the appropriate information below regarding your LCA. Required fields are marked with an asterisk (*). Once you have completed this portion of the form, please click 'Next' to continue to the next step in processing. If you do not wish to complete this form, click 'Cancel'.



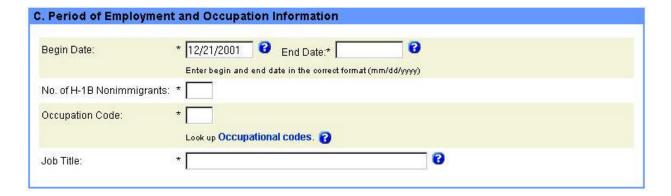
6. In Section B, Rate of Pay:

- Enter the **Wage Rate** to be paid to the employee and the period to which the rate applies. The wage rate cannot be less than 95% of the prevailing rate for the employment location.
- Enter the maximum rate that could be paid for this position in the **Rate Up To** field.
- If the position is part-time, select **Yes** from the **Part-time** drop-down menu. If the position is full-time, select **No**.



7. In Section C, Period of Employment and Occupation Information:

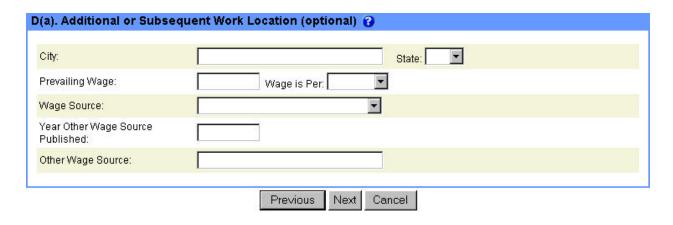
- Enter the **Begin Date** and **End Date** of the employment (in mm/dd/yyyy format.). End Date cannot be more than three years past the Begin Date.
- Enter the number of H-1B Nonimmigrants needed (the maximum number you can enter is 999) in the **Number of H-1B Nonimmigrants** field.
- Enter the appropriate three-digit numerical occupational code in the **Occupation Code** field. If you do not know the appropriate code, click the Occupational codes hyperlink to display a lookup table of codes.
- Enter the job title for this occupation in the **Job Title** field.



- 8. In Section D, Work Location for the H-1B Nonimmigrants:
 - Enter the **City** and select the **State** code for the location where the nonimmigrant employees will perform their duties.
 - Enter the pertinent rate of pay information for the **Prevailing Wage** fields for similar types of positions in the location.
 - From the Wage Source drop-down list, select the source used to determine the prevailing wage. If the wage source you select is **Other**, name the source and enter the publication year for the source. If the system cannot verify the wage source, the LCA cannot be certified and must be reviewed by an DOL Analyst.



9. Section D(a), Additional or Subsequent Work Location, is an optional section.

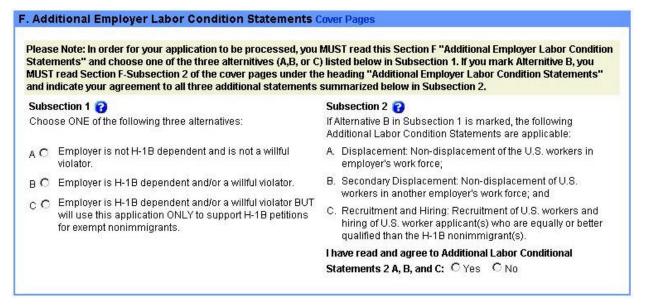


10. Click Next to validate all entries and display the third screen of Form ETA 9035E.

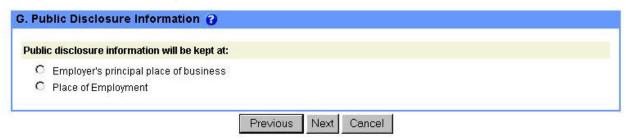


E. Employer Labor Condition Statement Cover Pages Please Note: In order for your application to be processed, you MUST read section E of the Labor Condition Application cover pages under the heading "Employer Labor Condition Statements" and agree to all four labor condition statements summarized below: (1) Wages: Pay nonimmigrants at least the local prevailing wage or the employer's actual wage, whichever is higher, and pay for non-productive time. Offer nonimmigrants benefits on the same basis as U.S. workers. (2) Working Conditions: Provide working conditions for nonimmigrants which will not adversely affect the working conditions of US workers similarly employed. (3) Strike, Lockout, or Work Stoppage: No strike or lockout in the occupational classification at the place of employment. (4) Notice: Notice to union or to workers at the place of employment. A copy of this form to H-1B workers. I have read and agree to Employer Labor Condition Statement 1,2,3, and 4 as set forth in Section E of the Labor Condition Application Cover Pages. Yes No

- 11. In Section E, *Employer Labor Condition Statement*, review the referenced cover pages then click **Yes** to agree to the condition statements and continue adding your LCA.
- 12. In Section F, *Additional Employer Labor Condition Statements*, review the referenced cover pages then click the option in Subsection 1 that applies to you (either option **A**, **B**, or **C**.) If you select option **B**, then you must also read the information in Subsection 2 and click **Yes** to continue.

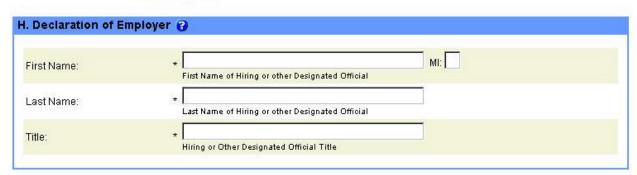


13. In Section G, *Public Disclosure Information*, click the radio button corresponding to the physical location where you will store your public disclosure information.



14. Click Next to validate all entries and display the fourth screen of **Form ETA 9035E**.





- 15. In Section H, *Declaration of Employer*, enter the **First Name**, **Last Name**, **Middle Initial**, and **Title** of the employer.
- 16. In Section I, *Contact Information*, the **Employer Contact** information in the "Employer Data" tab is prepulated as the Contact Information. Edit any incorrect information displayed in these fields.



- 17. Enter your email address in the **Email Address** field. You must enter this information in case the LCA has to be reviewed by a DOL Analyst. Registered users *must* enter their email address if they are placing the LCA "On Hold."
- 18. Read the **Fraud Statement**.

Response Method	
	ending status because the wage source must be reviewed by a DOL Analyst, you must enter your ving your certification or denial for the LCA submitted.
Email Address:	
Fraud Statement	
	of Form ETA 9035 or 9035E, or the submission of the Form with false statement(s) or on lead to civil or criminal prosecution, fine or imprisonment, or both, under 18 U.S.C. 1001, 18 U.S.C. s of law.
	Previous Preview Hold Submit Cancel
19. If you want to vie	w the completed LCA and verify its accuracy before submitting it, click Preview.
20 If you want to ser	oll though the forms to make any needed corrections, click Previous and click

21. If you are a registered user, and you want to place the LCA on hold before submitting it (in case you wish to discuss the LCA with the employer prior to submission), clic k Hold. By doing so, you have the ability to **save** and **send** the LCA to the employer for review. The LCA will be placed on Hold for 20 calendar days; after that time, the LCA will be purged from the system if it has not been submitted or placed on Hold again. The registered user may place the LCA on Hold multiple times, which resets the 20-day limit each time it is placed on Hold. See pages 35-36 for detailed information about placing an LCA on Hold multiple times.

when you are completed with those forms and want to move forward to Step 4 of 5.

22. Click Submit when you are satisfied that all data is entered correctly. Your LCA is automatically processed by the system. You will be notified immediately if your LCA has been certified, denied, or is pending wage source review. This decision is based on the information that you have entered.

Certified? If the LCA is certified and certification is received:

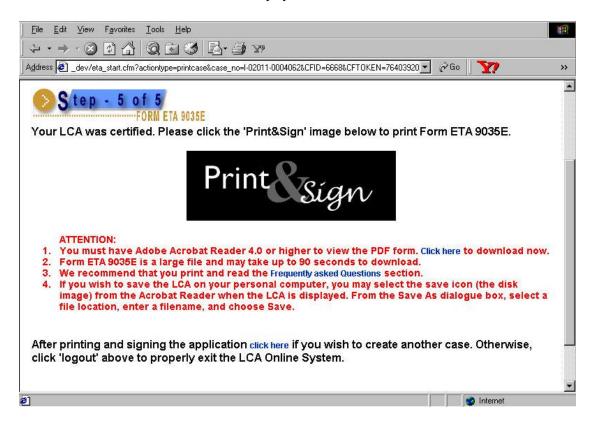
- Print, sign, and date a hardcopy of the LCA (see *Step 23* below).
- Maintain a hardcopy of the LCA for your records.
- Send one signed and dated hardcopy to INS to obtain a visa petition.

Denied? If the LCA is denied, print a hardcopy of the LCA and retain it for your files. The following are reasons for denial:

- The wage rate from rate of pay is not equal to the minimum wage.
- The wage offered is less than 95% of the prevailing wage in item D.2, first work location.
- The wage offered is less than 95% of the prevailing wage in item D(a)2, second work location.
- The Employer Labor Condition Statements are not agreed to.
- The Additional Employer Labor Conditions Subsection 2 are not agreed to.

Pending? If the LCA is pending wage source review, the system will inform you that your LCA has been put in pending status. The LCA is in a pending status because the other wage source entered in Section D of the application needs to be reviewed or verified by an Analyst.

The fifth screen of Form ETA 9035E is displayed.

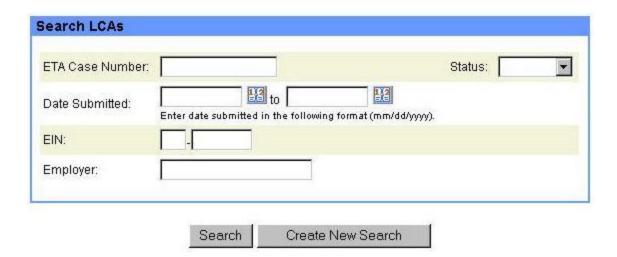


Note: If your LCA was denied, placed on hold, or put in pending status, you will only see Print (not Print & Sign) on the fifth screen of the Form ETA 9035E.

23. Click (if your LCA was certified) or denied, placed on hold, or put in pending status) to print a hardcopy of your LCA. (if your LCA was

Searching and Listing LCAs

- 1. If you are not logged in, follow the instructions provided in Chapter 2 (<u>Accessing the System as a Registered User</u>), p.13, of this *User Guide*, then proceed to step 2. If you are logged in, proceed to step 2.
- 2. Select the MYLCA tab. The **Search LCAs** page is displayed by default.

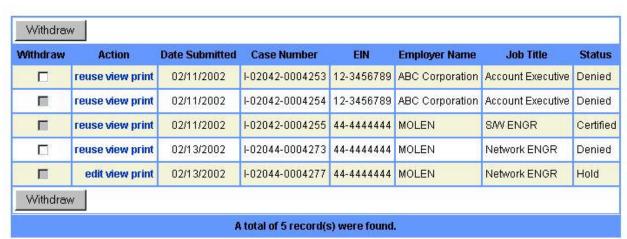


- 3. Enter search criteria data in the **Search LCAs** page's fields.
 - You can manually type a date range in the **Date Submitted** fields (in mm/dd/yyyy format), or you can click the associated calendar icons to display the calendar and select a date on the calendar to auto-populate the **Date Submitted** fields.
 - Click in the upper right-hand corner of the Calendar window to close the window.
- 4. Click Search . The Search Results list is displayed.



Note: The search results table also displays the total number of records found. The maximum number of records displayed on the page is 20. To view additional records, click Next. To go back to records on previous pages, click Previous

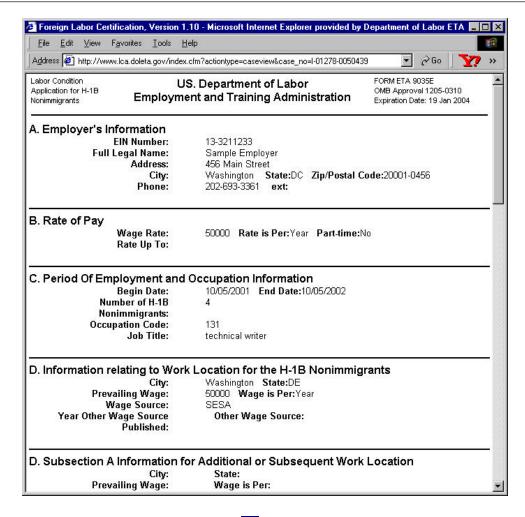




5. To sort the search results, click the column headers, i.e. **Date Submitted, Case Number, EIN, Employer Name, Job Title**, or **Status**.

Viewing, Printing, and Reusing LCAs

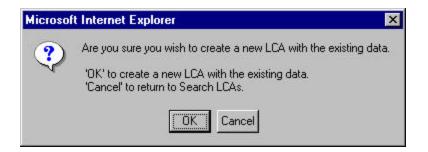
- 1. Follow the instructions provided in the previous section of this *User Guide* to search LCAs, then proceed to step 2.
- 2. Click view next to an LCA in the list to display the LCA's information for review. The LCA View window is displayed.



3. When you are finished reviewing the LCA, click in the upper right-hand corner of the LCA View window to close the window.

Note: You should close the LCA View window after viewing an LCA. This is important because the system will open a new window each time you view an LCA, and you could run out of system resources if you do not close windows that are not needed anymore.

- 4. Click print to display the LCA in Adobe Acrobat. To print the Labor Condition Application, you must have Adobe Acrobat Reader 4.0 or higher installed on your computer.
- 5. Click record to create a new LCA that is pre-populated with data copied from the current LCA record. The following dialog window is displayed:



6. Click The Electronic Filing of Labor Condition Applications for the H-1B Nonimmigrant Visa Program page is displayed. Follow the instructions provided in Chapter 5 (Adding a New LCA), p.28, of this *User Guide* to create a new LCA.

Withdrawing an LCA

The registered user may elect to withdraw an LCA from the DOL database.

- 1. Follow the instructions provided in the **Searching and Listing LCAs** section of this *User Guide* to search LCAs, then proceed to step 2.
- 2. On the **Search LCAs** results page, check the box in the **Withdraw** column next to an LCA.



3. Select Withdrew to remove the LCA from the list of searchable LCAs. After LCA withdrawal, a user may not be able to access the LCA.

The Withdraw LCA Cases page is displayed.



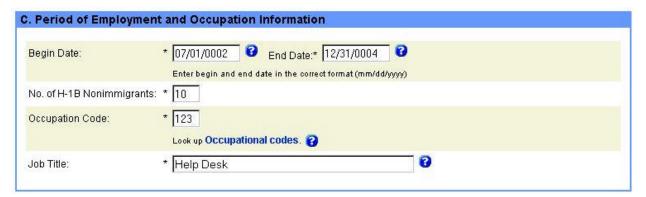
- 4. Enter the email address to which you'd like the withdrawal confirmation sent, and click submit the withdrawal request. A note that the LCA was successfully withdrawn is displayed.
- 5. Select Done to return to the **Search LCAs** page.

Placing an LCA On Hold

As mentioned in Step 21 of the Adding a New LCA section of this chapter, the registered user may place an LCA on Hold more than once. If the user places an LCA on Hold, he has 20 calendar days to either submit the LCA for certification or continue it in Hold status, before the LCA is purged from the system. Each time the LCA is put in Hold status, the user will have another 20 calendar days to submit the LCA or continue to place it in Hold status.

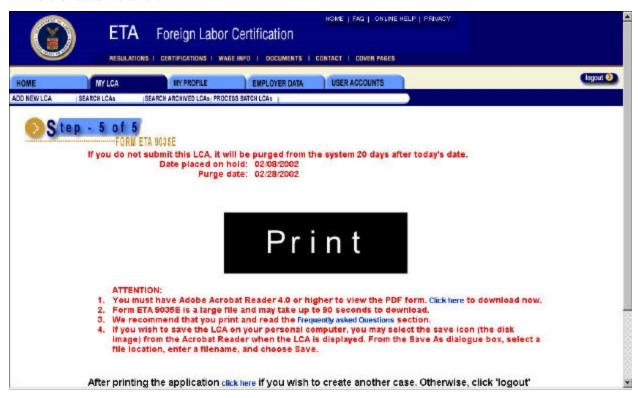
- 1. To search for and reuse an LCA that has been previously entered into the system, follow the instructions given in the previous two sections of this chapter (<u>Searching and Listing LCAs</u> and <u>Viewing, Printing, and Reusing LCAs</u>).
- 2. Navigate through Steps 1-5 of the LCA submission process as described in the <u>Adding a New LCA</u> section (pages 24-31) of this chapter. Make any necessary modifications to the LCA, such as the **Period** of Employment Begin and End Dates in the Step 2 of 5 page.

Note: If the previous Begin Date of the LCA occurred *before* the present date, you must re-enter a date *later* than the present date.



3. Make any other modifications to the LCA as needed.

4. At Step 4 of the LCA submission process, select the hold button. The **Step 5 of 5** page is displayed, notifying you of the date the LCA was placed on Hold and the date it will be purged from the system if no further action is taken.



5. Repeat Steps 1-4 every time you need to place an LCA On Hold.

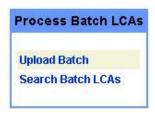
PROCESSING A BATCH OF LCAS

If you are an employer with multiple positions to fill using the Labor Condition Application, or you are an agent/attorney with multiple clients' LCAs to process, you may be able to upload a batch of LCAs to submit them in bulk and search for batch-submitted LCAs. To use this feature, you *must* be able to generate commadelimited files (using third-party software) that contain the requisite LCA submission information. If you do **not** have many LCAs to submit, or use the system infrequently, the **Process Batch LCAs** feature may not be of use to you.

To use the batch processing features of the LCA Online System, you must be a registered system user, and you must send an email to LCAHelp@doleta.gov requesting to use the Batch Processing Feature. When you have been granted access, you will receive an email confirmation sent to the email address that you provided in your user profile letting you know that permission to do batch processing has been granted.

Uploading a Batch of LCAs

- 1. Follow the instructions provided in the previous chapter of this *User Guide* (p. 35) to search LCAs, then proceed to step 2.
- 2. On the My LCA page, select the PROCESS BATCH LCAs tab. The Process Batch LCAs page is displayed.



3. Read the instructions on the page. Click on the here link to see a detailed description of the text file format you must use to submit batched LCAs. The File Format for Batch Processing of LCAs page is displayed.

DATA COLUMNS	DATA TYPE	FORMAT	REQUIRED	ABBREVIATION TO US
Employer's Name	Char (29)		Yes	Y=Yes, N=No
Address 1	Char (29)		Yes	
Address 2	Char (29)	6	No	e e
Employer's City	Varchar (20)		Yes	
Employer's State	Char (2)		Yes	
Zip Code	Number (5)		Yes	
EIN Number	Number (9)	**************************************	Yes	
Phone no	Number (10)	1	Yes	
Phone ext.	Number (4)	i.	No	
Wage Rate	Number (7.2)	#######.##	Yes	
Rate up to	Number (7.2)	###### .##	No	
Rate is per	Number (1)		Yes	1=Year, 2=Month, 3=2 Weeks, 4=Week, 5=Hour
Part-time	Char (1)	1	Yes	Y=Yes, N=No
Begin Date	Date	mm/dd/yyyy	Yes	

4. To see an example of the necessary file format, select the here hyperlink in the second sentence of the page instructions. The Example: Text File for Batch Processing of LCAs page is displayed.

Example: Text File Format for Batch Processing of LCAs

For <u>each</u> LCA you submit using the batch processing feature, the LCA must be formatted as follows:

ABC Corporation, 123 2nd Street, Suite 10, Boston, MA, 20123, 123456789, 6175554343, 8901,100,120,5,N,04/14/2002,04/14/2004,250,2,Account Executive,Boston,MA,105,5,1,,,,,,,,Y,A,Y,1, Collins,M,Doe,HR Manager,Sharon,A,Smith,6175555979,4464 ABC Corporation,123 2nd Street, Suite 10, Boston, MA,20123,123456789,6175554343,8901,20,22, 5,N,04/01/2002,04/01/2004,250,2,Stock Broker (Entry Level),Charlotte,NC,20.50,5,1,...,Y,A,Y,1, Collins,M,Doe,HR Manager,Sharon,A,Smith,6175555979,4464 ABC Corporation,123 2nd Street, Suite 10, Boston, MA,20123,123456789,6175554343,8901,30000,32000, 1,N,05/01/2002,04/30/2005,250,1,Associate,Boston,MA,30500,1,3,2001,My Own Survey,.....,Y,A,Y,1,Collins,M,Doe,HR Manager,Sharon,A,Smith,6175555979,4464 ABC Corporation,123 2nd Street, Suite 10, Boston, MA,20123,123456789,6175554343,8901,20,22,5,N,04/14/2002,04/14/2004,250,3,Sales Agent,Miami,FL,20.50,5,1,....,Y,A,Y,1,Collins,M,Doe,HR Manager,Sharon,A,Smith,6175555979,4464 ABC Corporation, 123 2nd Street, Suite 10, Boston, MA,20123,123456789,6175554343,8901,10,12,5,N, 03/14/2002,03/14/2004,250,1,Financial Advisor,New York,NY,10.50,5,1,.....Y,A,Y,1,Collins,M,Doe, HR Manager, Sharon, A, Smith, 6175555979, 4464

5. To return to the batch-processing page, select the here hyperlink near the bottom of the page. The Electronic Filing of Labor Condition Applications for the H-1B Nonimmigrant Visa Program via Batch Processing page is displayed.

Note: In order to use the **Batch** feature, you *must* be able to generate a comma-delimited file (.CSV file format, using third-party software such as Notepad or WordPad) that contains the requisite LCA submission information.

6. Read the Terms and Conditions for submitting LCAs, select the appropriate responses (Yes or No), and select Accept to agree to the terms and conditions, and continue. The **Upload Batch** page is displayed.



7. Enter the path and file name of the **Data File** to upload or click the Browse... button to access your computer's file system to search for the file that contains the batch of LCA data files.

If you use the **Browse** feature, a pop-window displaying the contents of your file system will appear.



When you have located the file to upload, click the browse window will disappear and the file name will be entered into the **Data File Name** field on the **Upload Batch** page.

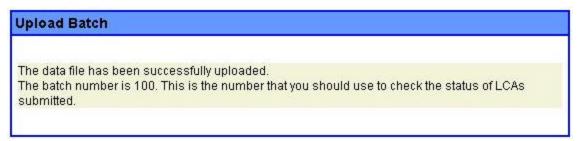
Important Notes:

The text file extension must be **.csv** (comma-separated value) to upload the file for batch processing.

The size of the text file you submit cannot exceed 54KB (about 100 LCAs) in size.

The text file must be formatted using the File Format for Batch Processing of LCAs.

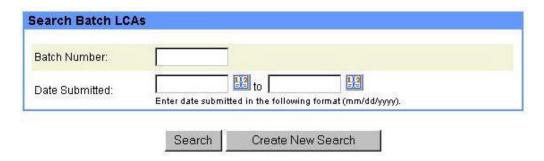
8. Click the Upload button. The Upload Batch page is redisplayed noting that the data file has been successfully uploaded.



Searching Batched LCAs

- 1. Follow the instructions provided in the previous chapter of this *User Guide* (p. 35) to search LCAs, then proceed to step 2.
- 2. On the My LCA page, select the PROCESS BATCH LCAs tab. The Process Batch LCAs page is displayed.
- 3. Click the **Search Batch LCAs** link. The **Search Batch LCAs** page is displayed.

Note: You must wait 1-2 hours after submitting a batch file of LCAs to search for the cases processed by the system. If you attempt to search for the recently submitted batched LCAs, you may receive a system error message.



- 4. Enter search criteria data in the **Search Batch LCAs** page's fields.
 - You can manually type a date range in the **Date Submitted** fields (in mm/dd/yyyy format), or you can click the associated calendar icons to display the calendar and select a date on the calendar to auto-populate the **Date Submitted** fields.
 - Click in the upper right-hand corner of the Calendar window to close the window.



5. Click Search . The Search Results list is displayed.

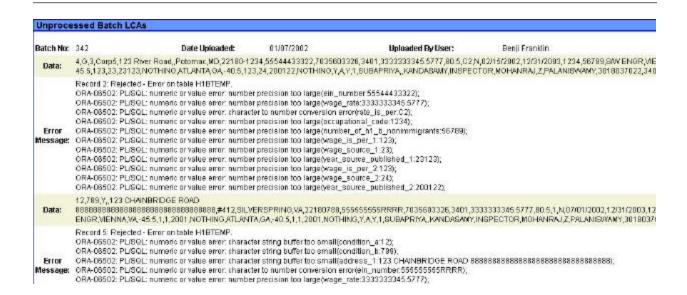
Batch Number:				
Date Submitted:	01/06/2002	10 01/29/2002	112	
Date oublilities.	Enter date submi	itted in the following form.	at (mm/dd/yyyy).	

and the same of th						
1:28 PM 01/07/2002 01	:23:02 PM	0	3	0	2	
6:20 PM 01/09/2002 02	:46:20 PM	0	2	0	0	
	:20 PM 01/09/2002 02	:20 PM 01/09/2002 02:46:20 PM	:20 PM 01/09/2002 02:46:20 PM 0		:20 PM 01/09/2002 02:46:20 PM 0 2 0	

	Batch Number	Date Submitted	Case Number	EIN	Job Title	Status
view print	342	01/07/2002	I-02007-0003951	44-444444	Network ENGR	Denied
view print	342	01/07/2002	1-02007-0003952	12-3456789	Help Desk	Denied
view print	342	01/07/2002	I-02007-0003953	00-0000000		Denied
view print	377	01/09/2002	I-02009-0004009	44-444444	S/W ENGR	Denied
view print	377	01/09/2002	I-02009-0004010	44-444444	Network ENGR	Denied
		A total of 5 L	CA record(s) were	found.		

Note: The search results table also displays the total number of records found. The maximum number of records displayed on the page is 20. To view additional records, click Next.

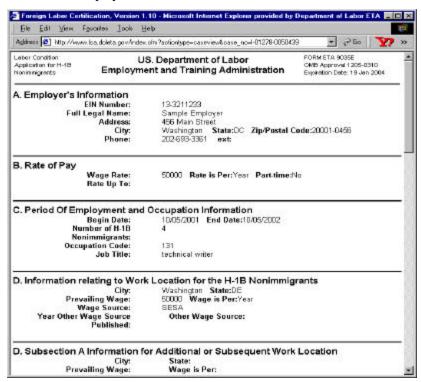
- 6. To sort the search results, click the column headers, i.e. **Batch Number, Date Submitted, Case Number, EIN, Job Title,** or **Status**.
- 7. The system will generate an error message listing LCAs that were not processed correctly. To view the unprocessed LCAs (if any) associated with a batch of submitted LCAs, click the number in the Unprocessed column associated with a specific Batch Number. The Unprocessed Batch LCAs page is displayed.



8. Click the (Back) button on your browser to return to the **Search Batch LCAs** page.

Viewing and Printing Batched LCAs

- 1. Follow the instructions provided in the previous section of this *User Guide* to search batched LCAs, then proceed to step 2.
- 2. Click **view** next to an LCA in the lower search results list to display the LCA's information for review. The **LCA View** window is displayed.



3. When you are finished reviewing the LCA, click in the upper right-hand corner of the LCA View window to close the window.

Note: You should close the **LCA View** window after viewing an LCA. This is important because the system will open a new window each time you view an LCA, and you could run out of system resources if you do not close windows that are not needed anymore.

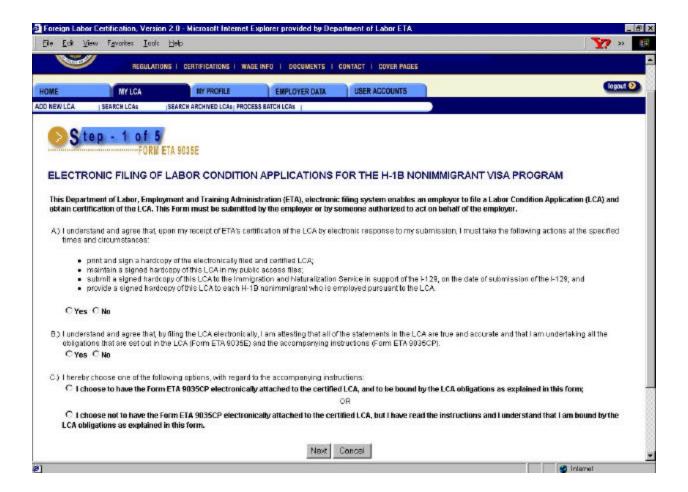
4. Click **print** to display the LCA in Adobe Acrobat. To print the Labor Condition Application, you must have Adobe Acrobat Reader 4.0 or higher installed on your computer.

SUBMITTING AN LCA (NON-REGISTERED USERS)

Apply

You can use the Department of Labor LCA Online System to submit an LCA online without registering into the system. After submitting your LCA, you will receive immediate notification of whether your application has been certified, denied, or is pending. You can also view and print your LCA form.

1. Click Online System Home Page. The first page of the Form ETA 9035E, Step 1 of 5 - Electronic Filing of Labor Condition Applications for the H-1B Nonimmigrant Visa Program page is displayed.

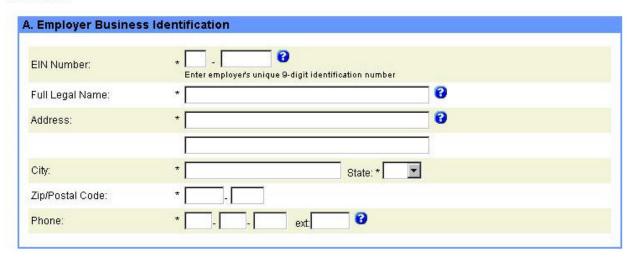


- 2. Read each section and complete the **Electronic Filing of Labor Condition Applications for the H-1B**Nonimmigrant Visa Program page by selecting the appropriate radio response buttons.
- 3. Click Next. The second page of the Form ETA 9035E, Step 2 of 5, is displayed.
- 4. In Section A, Employer Business Identification:

- Enter the **EIN Number** of the employer. The EIN is a nine-digit federal identification number assigned to each employer in the United States.
- Enter the employer's **Full Legal Name**.
- Enter the employer's address in the **Address** field(s).
- Enter the **City** and select the **State** where the employer is located.
- Enter the employer's **Zip or Postal Code**.
- Enter the primary **Phone Number** where the employer can be reached.



Please enter the appropriate information below regarding your LCA. Required fields are marked with an asterisk (*). Once you have completed this portion of the form, please click 'Next' to continue to the next step in processing. If you do not wish to complete this form, click 'Cancel'.

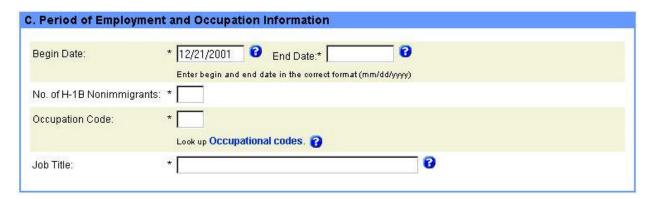


- 5. In Section B, Rate of Pay:
 - Enter the **Wage Rate** to be paid to the employee and the period to which the rate applies. The wage rate cannot be less than 95% of the prevailing rate for the employment location.
 - Enter the maximum rate that could be paid for this position in the **Rate Up To** field.
 - If the position is part-time, select **Yes** from the **Part-time** drop-down menu. If the position is full-time, select **No**.



6. In Section C, Period of Employment and Occupation Information:

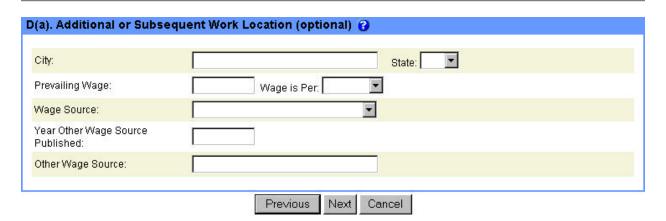
- Enter the **Begin Date** and **End Date** of the employment (in mm/dd/yyyy format.). End Date cannot be more than three years past the Begin Date.
- Enter the number of H-1B Nonimmigrants needed (the maximum number you can enter is 999) in the **Number of H-1B Nonimmigrants** field.
- Enter the appropriate three-digit numerical occupational code in the **Occupation Code** field. If you do not know the appropriate code, click the Occupational codes hyperlink to display a lookup table of codes.
- Enter the job title for this occupation in the **Job Title** field.



- 7. In Section D, Work Location for the H-1B Nonimmigrants:
 - Enter the **City** and select the **State** code for the location where the nonimmigrant employees will perform their duties.
 - Enter the pertinent rate of pay information for the **Prevailing Wage** fields for similar types of positions in the location.
 - From the Wage Source drop-down list, select the source used to determine the prevailing wage. If the wage source you select is **Other**, name the source and enter the publication year for the source. If the system cannot verify the wage source, the LCA cannot be certified and must be reviewed by an Analyst.

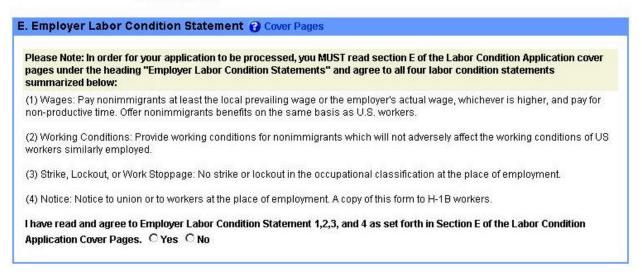


8. Section D(a), Additional or Subsequent Work Location, is an optional section.

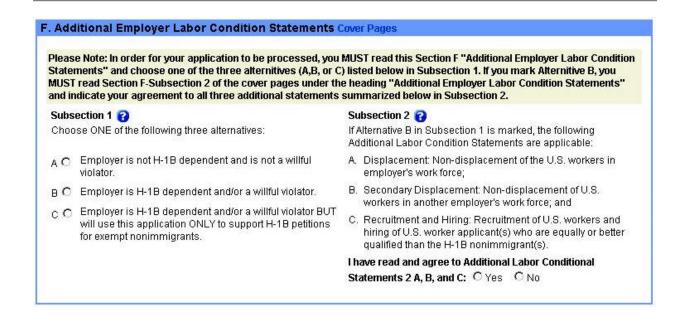


- 9. Click Next to validate all entries and display the third screen of Form ETA 9035E.
- 10. In Section E, *Employer Labor Condition Statement*, review the referenced cover pages then click **Yes** to agree to the condition statements and continue adding your LCA.

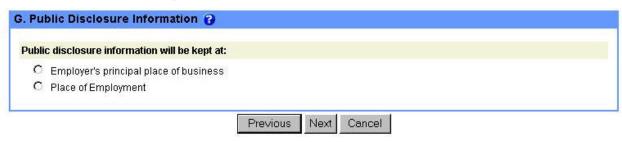




11. In Section F, *Additional Employer Labor Condition Statements*, review the referenced cover pages then click the option in Subsection 1 that applies to you (either option **A**, **B**, or **C**.) If you select option **B**, then you must also read the information in Subsection 2 and click **Yes** to continue.

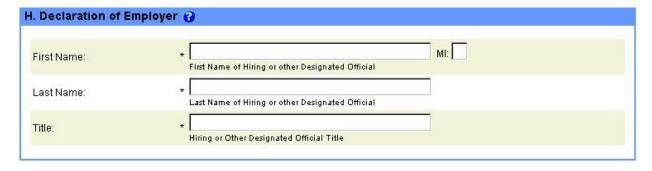


12. In Section G, *Public Disclosure Information*, click the radio button corresponding to the physical location where you will store your public disclosure information.



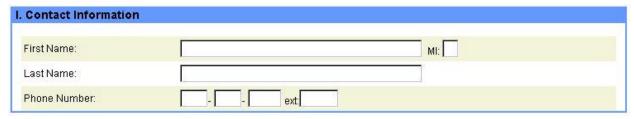
13. Click Next to validate all entries and display the fourth screen of Form ETA 9035E.



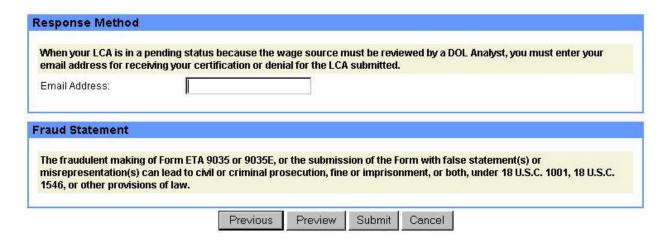


14. In Section H, *Declaration of Employer*, enter the **First Name**, **Last Name**, **Middle Initial**, and **Title** of the employer.

15. Section I, Contact Information is optional.



- 16. Enter your email address in the **Email Address** field. You must enter this information in case the LCA has to be reviewed by a DOL Analyst.
- 17. Read the **Fraud Statement**.



- 18. If you want to view the completed LCA and verify its accuracy before submitting it, click Preview
- 19. If you want to scroll though the forms to make any needed corrections, click Previous and click when you are completed with those forms and want to move forward to **Step 4 of 5**.
- 20. Click when you are satisfied that all data is entered correctly. Your LCA is automatically processed by the system. You will be notified immediately if your LCA has been certified, denied, or is pending wage source review. This decision is based on the information that you have entered.

Certified? If the LCA is certified and certification is received:

- Print, sign, and date a hardcopy of the LCA (see *page 40* below).
- Maintain a hardcopy of the LCA for your records.
- Send one signed and dated hardcopy to INS to obtain a visa petition.

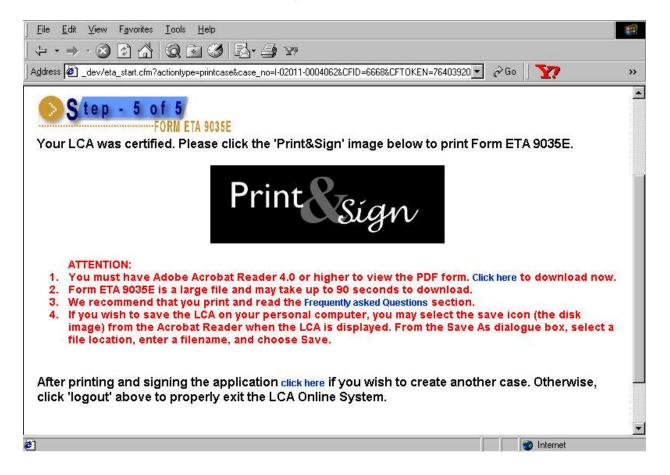
Denied? If the LCA is denied, print a hardcopy of the LCA and retain it for your files. The following are reasons for denial:

- The wage rate from rate of pay is not equal to the minimum wage.
- The wage offered is less than 95% of the prevailing wage in item D.2, first work location.
- The wage offered is less than 95% of the prevailing wage in item D(a)2, second work location.

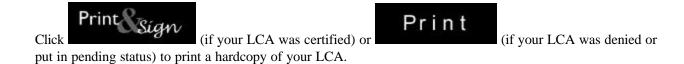
- The Employer Labor Condition Statements are not agreed to.
- The Additional Employer Labor Conditions Subsection 2 are not agreed to.

Pending? If the LCA is pending wage source review, the system will inform you that your LCA has been put in pending status. The LCA is in a pending status because the other wage source entered in Section D of the application needs to be reviewed or verified by an Analyst.

The fifth screen of Form ETA 9035E is displayed.



Note: If your LCA was denied or put in pending status, you will only see Print (not Print & Sign) on the fifth screen of the Form ETA 9035E.



PROVIDING FEEDBACK

The LCA Online System allows the user to provide feedback pertaining to any features, content, or functionality of the system. The DOL takes such feedback very seriously in its efforts to continually provide quality service to users of the LCA Online System.

Submitting a Website Evaluation

- 1. From any page on the **LCA Online System** website, select the **HOME** tab. The **LCA Online System User Home** page is displayed.
- 2. Select the <u>website evaluation</u> hyperlink in the **Alerts** window. The **Online Evaluation** page is displayed.

Note: The Online Evaluation may look different than the one shown in this User Guide.

	Evaluation	Poor	Marginal	Average	Good	Excellent
1.	Content (Was the site information useful?)	0	0	О	0	C
2.	Graphics (Were the site images useful and clear?)	О	0	O	c	C
3.	Aesthetics (Was the site enjoyable to view and use?)	0	O	C	0	C
4.	Originality (Was the site unique in its content and features?)	C	C	O	C	О
5.	Ease of use (Did you find information easily?)	О	c	С	0	С
6.	Speed (Did you find information quickly?)	0	0	0	0	C
7.	Navigation (Was it easy to find your way through the site?)	0	O	O	О	С
8.	Relevancy (Did the site information address your goals?)	C	C	c	C	С
9.	Clarity (Was the information easy to understand?)	О	c	0	О	С
0.	Satisfaction (Were you satisfied in using the site?)	C	0	0	0	C
1.	If there was any area of our website that you found particularly interesting please let us know (with reasons, if possible) in the box.					<u>^</u>
2.	If you have any specific comments about our web pages or any suggestions for improvements that we can make, please let us know in the box.					<u> </u>

3. Read each question and select the response value you believe is appropriate. Enter any comments in the textboxes provided.

4. Select Submit when you have finished answering each evaluation question.

Submitting a Comment

- 1. From any page on the **LCA Online System** website, select the **HOME** tab. The **LCA Online System User Home** page is displayed.
- 2. Select the **SUBMIT COMMENT** tab. The **Online Feedback** page is displayed.



Thank you for your input.

OTHER USEFUL SYSTEM FEATURES

The LCA Online System includes hyperlinks to other useful sites, such as the Employment and Training Administration, Department of Labor, and Office of Workforce Security web sites. There are links to Department of Labor Regulations, Foreign Labor Certifications and Forms, Wage Information, Foreign Labor Contacts, and LCA Cover Pages:

REGULATIONS | CERTIFICATIONS | WAGE INFO | DOCUMENTS | CONTACT | COVER PAGES

Feel free to explore these sites by clicking the appropriate hyperlink you want to visit.

There are also hyperlinks to pages specific to the LCA Online System. These links include Home, FAQ, Online Help, and Privacy:

HOME | FAQ | ONLINE HELP | PRIVACY

Regulations

The hyperlink includes detailed information regarding the Department of Labor Regulations Part 656. To research this information, simply scroll over the Subpart Names and click the topic of your choice.

Certifications

The hyperlink includes detailed information on available labor certifications within the United States. Each section describes the certification program and steps to file a request for labor certification, along with frequently asked questions and program regulations.

Wage Information

The hyperlink is your source to research available data for a wage source determination. Included on this site are numerous links to search and download files individual state files, occupational codes, and coding notes along with a substantial amount of other useful documentation.

Documents

To view the most recent of Foreign Labor Certification Forms, click select your desired form and read it in either text format, or PDF format for larger documents. Keep in mind, you must have Adobe Acrobat Reader 4.0 or higher installed on your computer in order to view PDF files.

Contact

Click to email a question or suggestion to the LCA Help staff. Clicking this link will generate an email message window in which you can write your question and send the note. The email message will go to LCAHELP@doleta.gov and will be answered in a timely manner.

Cover Pages

Before completing Form ETA 9035E, Labor Condition Application for H-1B Nonimmigrants, click and read the cover pages. These cover pages and instructions contain full explanations of attestations you are required to make and are incorporated by reference into the form pages that you are required to complete and submit to the Education and Training Administration.

LCA Online System Home Page

To display the LCA Online System Home page, click

HOME |

Online Help

Step-by-step instructions on how to use the system have been included to help you perform work tasks with ease. Print a hard-copy of the instructions to serve as a useful reference guide when you first start to use the system. It will help answer many of your questions, and you can refer back to it as needed. To view or print the instructions, click

ONLINE HELP

You will need Adobe Acrobat version 4.0 or higher to view the Online Help file.

Privacy Information

To review information on Labor Certification privacy issues, click

How Do I Obtain Technical Assistance?

If you experience problems with the system, please send an email to <u>LCAHelp@doleta.gov</u>. Include a detailed explanation of the problem you are experiencing, along with the urgency of your request for help. Also,

include a contact name and phone number of the person to call in case additional information is needed. An experienced technician will either respond to your email or contact you to discuss a solution over the phone.

Frequently Asked Questions (FAQs)

As the LCA Online System matures, the list of Frequently Asked Questions (FAQs) will be updated to ensure that questions and answers are presented to all system users in a timely manner. We recommend that you take the time to read over the FAQs periodically. To read the FAQs online, click

In General

1Q. What are the advantages of processing my Labor Condition Application (LCA) via the Web?

A. Upon submission to the Department of Labor (DOL), your LCA(s) will be processed within minutes. For most LCAs, the acceptance/denial status is determined instantaneously, although the official response may be delayed.

2Q. What are the advantages of registering?

A. As a registered user, you will be able to post, view, and update your profile information without ever having to re-key this data. In addition, registration will allow you to track and view the status of submitted applications, display copies of accepted forms by case number, print previously submitted LCAs, and receive electronic notification of the status of your applications by e-mail. Employers will be able to do batch submission of LCAs and receive electronic notification of the status of their LCA(s) by e-mail also. You will also be allowed to resubmit a denied LCA for reprocessing based on the change(s) you make.

3Q. How important is the user name and password?

A. Once you become a registered user, your user name and password will allow you to gain authorized access to the LCA Online System for processing an LCA(s). As with all passwords, you should use discretion if you must share it with others to avoid possible submission of fictitious LCA(s) from your account. If you forget your user name and/or password, click "If you forget your password and/or user name?" hyperlink on the home page to have it automatically sent to you by e-mail to the address you provided in your profile information. Please be certain that this is the address you wish to have this information sent to. Otherwise, you may encounter a threatened situation were unauthorized users using the system on your behalf.

4Q. How long will it take to process my application(s)?

A. In most cases, your application(s) will be processed immediately upon submission. However, if the **Other Wage Source** you've indicated is unknown, additional time will be needed for a DOL Analyst to verify the wage source before certifying or denying your LCA. This verification process could take up to two days.

5Q. What do you need to file via the Web?

A. You must read the ETA 9035CP, cover pages, which contain the instructions for completing the on-line form. When applying for an LCA online, you must agree to the terms outlined in the ELECTRONIC FILING OF LABOR CONDITION APPLICATION FOR THE H-1B NONIMMIGRANT VISA PROGRAM. The Form ETA 9035E must be completed via the Web. Also, your computer must have Adobe's Acrobat Reader 4.0 or higher installed and be connected to a printer to generate the certified, denied, pending or hold LCAs.

6Q. How do I address the posting issue that is required for LCA?

A. You can print an LCA if it has been Certified, is Pending a determination, or you have placed it on Hold for later correction. You may begin the posting on the day the Form ETA 9035E was submitted. (See Question 19 for additional information on LCA that are in an holding or pending status).

7Q. What if I want to go to the Immigration and Naturalization Service (INS) Web site?

A www.ins.usdoj.gov

Operational/Functional

8Q. What Browsers do you recommend when using the LCA Online System?

A. Since it is impossible to design the LCA Online System to work with every Browser, we developed and tested the system using the two most popular Browsers, Internet Explorer and Netscape. The LCA Online System works better with Internet Explorer 4x or higher and Netscape 4.7 or higher.

9Q. Why is it that Internet Explorer and Netscape Browsers perform differently when entering numeric data?

A. In Internet Explorer, a field such as the Employer's Identification Number (EIN) do not allow you to type in alpha characters entries and/or special characters, while Netscape 4.5 or 4.7 does allow these entries. Regardless of these differences, the system will automatically validate such entries and alert you to make the appropriate changes.

10Q. Will I be able to check the status of my LCA(s)?

A. Yes, you can check the status of your LCAs online if you are a registered user. Refer to the Online Help for detailed instructions on how to check the status of your LCA(s).

11Q. If I have submitted an LCA(s) using the LCAfax System, can I resubmit it online?

A. There is no need to submit your LCA twice. If you chose to use the LCAfax System, please allow time for your LCA to be processed instead of resubmitting it online. We strongly urge you to use the online system as your first method for submitting LCAs as you will receive a quicker response.

12Q. When ETA Form 9035E is being loaded, it takes a long time for the Web page to display. What do you recommend for faster uploading?

A. Many reasons can contribute to the length of time it takes for the Form ETA 9035E to load. Two prominent reasons include the number of users who are simultaneously generating the form and the connection speed of your modem. We recommend that you consider these factors when the form does not load quickly and patiently allow the form to be generated.

13Q. When the Form ETA 9035E has been printed, can I fax or mail this form for processing using the LCAfax System?

A. Absolutely not! The Form ETA 9035E is an electronic version of the form used for Web processing only. Once the electronic version is printed with a system-generated approval or denial status, the final determination is made. If certification was granted, you must sign and date the LCA, which may then be submitted to INS for a H-1B (I-129) petition. There is no reason to send this form to DOL for processing via the LCAfax System as no action will be taken.

14Q. Will I be able to submit batched copies of LCAs?

A. During Phase I of the implementation of the LCA Online System, the system will not allow you to process batched LCAs. You will be able to submit batched copies of LCAs in Phase II, which is scheduled to be released March 2002.

15Q. I might be required to submit multiple LCAs. Therefore, to avoid entering text that I have already entered, how should I process several LCAs?

A. As a registered user you can reuse any of your LCAs as the basis for another. This will pre-fill all the fields on steps 2 to 4 with the values you used on the previous LCA. You will have to mark the electronic submission section again. Please note that the begin date will most likely need to be changed as well.

16Q. If I accidentally lost my connection to the LCA Online System while entering data, is the data that I entered prior to this incident lost?

A. Yes, your data is lost and you must re-enter the data.

17Q. What if I do not know the three-digit Occupational Code for the job?

A. On Form ETA 9035E, Step 1 of 4, click the hyperlink, which is located beneath the "Occupation Code" field to view and/or print a list of occupational codes. Since this is not a complete list of codes, you may opt to use one of these codes or enter a code from the Dictionary of Occupational Titles or other source, such as O*NET. Since this would be a PDF file, you must have Acrobat Reader installed on your PC.

18Q. What if my LCA was denied and I wish to correct the LCA based on the list of denial reasons that were stated in the letter of determination. Can I resubmit the LCA with changes?

A. Yes. As a registered user, the LCA Online System allows you to reopen a denied LCA for correction and resubmission. To correct the LCA, you must first "Search for the LCA" using the ETA Case Number of the denied application, modify the application, and choose "Resubmit." The LCA will be processed with a new ETA Case Number and final determination.

19Q. What is the difference between an LCA on hold versus a pending status?

A. LCAs that have a hold status were placed on hold by an employer or his/her attorney. This allows them to review the LCA and gives them the ability to post the job opportunity for twenty days prior to final submission. While a pending status indicates the LCA s wage source information cannot be verified at the time of online submission. Therefore, it must reviewed by a DOL Analyst to determine whether it is valid or invalid. Once determined, a final determination for the LCA is made and submitted to the employer or attorney by email.

20Q. Can I place an LCA "On Hold" again after the 20-day Hold period has expired?

A. No. The system will not allow you to place an LCA "On Hold" after the 20-day Hold period has expired. The LCA will be purged from the system if it has not been submitted after the 20-day Hold period.

21Q. Can I place an LCA "On Hold" more than once?

A. No. You can only place the LCA "On Hold" once. You will not be able to "go back" into the system during the 20-day Hold period and place the LCA on hold multiple times.

22Q. Is the Response Method a required entry?

A. Yes. You must enter an e-mail address for the Response Method. This allows the system to automatically send a copy of "Pending" LCAs to you (see Question 19 for additional information on LCAs that are in a pending status). The e-mail address is required if the LCA must be reviewed by a DOL Analyst for the wage source (if found unknown by the system). The e-mail address you enter is the address the LCA will be delivered to. Therefore, be sure that the e-mail address you indicate is the actual one you wish to receive your LCA(s).

23Q. Can I save a copy of the LCA to my hard drive, a network drive, or disk? And, what are the advantages of doing this?

A. Yes. The LCA can be saved using any of those mediums, while displayed in the Acrobat Reader, select the "Save" icon (the disk image from Acrobat Reader), choose a file location from the "Save As" text box, enter a file name, and select "Save." You must have Acrobat Reader installed on your PC in order to view your LCA.

The advantage of saving an LCA is to allow the attorney/agent to send Form ETA 9035E to the employer by email to review and then submit the LCA when the employer has given final approval. In addition, it addresses the posting issue for LCAs by allowing users to create a copy of the LCA that they can use for posting purposes until they are ready to submit the LCA. **NOTE: This saved Acrobat file cannot be sent to DOL for processing. It is a file copy only.**

24Q. What happens when I am setting up my user profile information and the username already exist?

A. The system will alert you that the user name exists and to enter a different user name in order to continue.

25Q. What should I do if I wish to see the entire LCA from the Browser when completing the LCA online?

A. Change your screen display to 1024x768.

26Q. Why aren't I notified when I make an error while completing the LCA online?

A. If JavaScript is not enabled on your Browser, you will not get the pop-up messages.

To enable JavaScript by using Internet Explorer (IE):

- 1. From the IE menu, choose Tools, Internet Options 2. Click the Security tab
- 3. Click Yes to change the security setting for the zone
- 4. Click Custom Level
- 5. In the setting box, scroll down the list and select Scripting
- 6. Choose Enable
- 7. Click OK

Once complete, it is recommended that you delete temporary Internet files and clear links to pages you have visited by:

- 8. From the IE menu, choose Tools, Internet Options
- 9. From the General tab, click Delete Files
- 10. Click OK
- 11. Click Clear History
- 12. Choose Yes
- 13. Choose OK to accept the settings

To enable JavaScript in Netscape:

- 14. From the Netscape menu, chose Edit, Preferences
- 15. Click Advance in the category box
- 16. Click Enable JavaScript to check this option
- 17. Click OK to accept settings

We highly recommend that you also clear the history. To do so:

- 18. From the Netscape menu, choose Edit, Preferences
- 19. Click Clear History, choose OK.

Also, you should clear the memory cache as well. To do so:

- 20. From the Netscape menu, choose Edit, Preferences
- 21. Click Advance in the category box
- 22. Click Clear Memory Cache
- 23. Choose OK to remove all files currently in your memory cache
- 24. Click OK to return to Netscape.

27Q. With Internet Explorer I am able to automatically tab to the next field to enter data. However, with Netscape I cannot, why does the system behave differently for this function?

A. This solely depends on the Netscape version you are using. Netscape version 6.0 has been proven to work without any difficulties. Check the version number of your Browser and upgrade to a newer version of Netscape (if necessary).

28Q. Why do I need to install Acrobat Reader on my PC?

A. This tool allows you to view the cover pages, online help, occupational codes, and the LCA.

29Q. When downloading Acrobat Reader, it takes a long time to download to my PC. Why is this happening?

A. Your Internet connection will determine how fast Acrobat Reader is downloaded to your PC. If you are using a 28k or 56k connection speed you may expect long delays in downloading Acrobat Reader from the Adobe web site.

30Q. When I click the hyperlink for the Online Wage Library, I am not able to access the information.

A. The server you are attempting to gain access to may not be available. Please retry later.

31Q. The system indicated that the LCA that I was searching for based on the ETA Case Number could not be found. What must I do?

A. Double check the case number that you entered. It is important that you enter an alpha "I" instead of the number "one" for the case number, for example, I-02043-0005860.

32Q. I did not register and need to check the status of my LCA. How do I go about doing that?

A. Non-registered users don't have the option of checking the status of their LCAs online--only the registered users. You should email LCAHelp@doleta.gov and include the case number for which you would like to check the status. They will email you the status. In addition, you should consider registering to gain the benefits of checking your status online, placing an LCA on hold, editing and LCA, withdraw an LCA, and so on.

Printing

33Q. Can I print a blank copy of the Form ETA 9035E using the LCA Online System?

A. No. The system has not been designed to allow for the creation of blank LCAs. The forms are populated and reproduced with the data you enter.

34Q. Will I be able to print single and multiple copies of the Form ETA 9035E from the Web site?

- A. Yes. By specifying the number of copies, you can print multiple copes of the Form ETA 9035E. To specify the number of copies to print from the browser:
 - 1. Click File, Print
 - 2. Specify the number of copies you want to print in the Number of copies text box
 - 3. Click Print.

Security

35Q. If I am a registered user and forget my password, what process must I follow to obtain my existing password or a new password?

A. The system allows you to click the hyperlink, "If you forget your password and/or username?" to e-mail DOL that you forgot your password for gaining access to your account in the LCA Online System. An e-mail will automatically be sent to you with your password information.

Technical/Program Support

36Q. If I have a policy, program-related, or technical question how can I get answers?

A. To ensure that your concerns are answered by the DOL program office, an e-mail account, LCAHELP@doleta.gov has been established. For a quick response, please e-mail any inquiry about the H-1B Specialty (Professional) Workers Program to this e-mail account. A representative from this office will provide you with a response.